



James River Air

Annual Bow-Tie Maintenance Plan

Here's what's included:

Annual Tune-Up & System Evaluation

System Cleaning & Efficiency Boost (See back for detailed list!)

Discounted Repairs

Exclusive 30% discount on any repairs or parts needed throughout the year, keeping costs predictable and affordable for your Heating, Cooling, Plumbing and Electrical home comfort systems.

Priority Scheduling

Members in the Bow-Tie Maintenance Plan are guaranteed priority worry-free service and appointment scheduling when you need it most.

System Reliability

Most problems and breakdowns can be avoided with proper annual maintenance.

No Surprise Costs

The Bow-Tie Maintenance Plan ties up all the routine maintenance costs in one neat package. Any additional repairs or services come with clear and upfront 30% off exclusive discounted pricing!

Lower Energy Costs

Annual maintenance can boost heating & cooling efficiency by up to 15-20% giving you more for your energy dollars.

Peace of Mind

With your Bow-Tie Maintenance Plan and our Professional Technicians at your service you can rest easy that your system is safe, clean & efficient.

Bow-Tie Service GUARANTEE:

- ★ 100% Satisfaction Guaranteed
- ★ Transparent Upfront Pricing
- ★ One Year Labor Warranty
- ★ Clean and Respectful
- ★ Timely and Reliable

Protect you and your family with James River's Annual **Bow-Tie Maintenance Plan**, avoiding untimely breakdowns and unforeseen expenses.

Our professional technicians will monitor and keep your home comfort systems operating at peak efficiency all year long.



4,800+ Google Reviews
(Avg. 4.8 Stars!!)

James River
Air Conditioning Co.

JamesRiverAir.com

(804) 358-9333



Bow-Tie Maintenance Plan

Annual Tune-Up & System Evaluation

Typical Procedures:

1. Detergent Clean Outdoor unit, remove leaves and debris *(if needed)*
2. Install gauges and record operating temperature and pressures
3. Measure superheat and subcooling as required to inspect for refrigerant levels
4. Inspect all refrigerant connections and search for obvious leaks
5. Inspect all control circuits for proper operation
6. Inspect and test all wiring and wiring connections
7. Check voltage and amperage of motors
8. Inspect and test start & run capacitors
9. Check the auxiliary heat for proper operation
10. Inspect primary/secondary drain lines and overflow protection
11. Inspect and replace customer supplied air filter
12. Lubricate all moving parts where applicable
13. Inspect blower components
14. Visually inspect indoor coil
15. Test defrost initiation and reversing valve
16. Test "temperature split" between supply and return air
17. Test and explain proper operation of thermostat

Gas Equipment: *(additional steps)*

1. Inspect Heat exchanger and burners
2. Inspect pilot operations and gas pressure, adjust as necessary
3. Inspect flue draft
4. Test gas valve for proper operation

Available upon request:

**FREE Whole Home Plumbing
& Electrical Inspection!**

How to Schedule

We highly recommend that you call **(804) 358-9333** to schedule your Annual Tune-Up & System Evaluation to ensure a time and date most convenient to you.

- We will provide reminders that may include automated calls, emails, text messages or mailers.
- You may also schedule online at JamesRiverAir.com or through Google & Facebook messenger.
- Our office hours are 7:30am to 5:30pm Monday through Sunday (Excluding Legal Holidays)
- Tune-Up and System Evaluations are performed between 7:30am and 3:00pm Monday through Friday by appointment only.
- On-Call Emergency Services are available on a limited basis until 11:59pm.

General Terms & Conditions

The length of the Annual Bow-Tie Maintenance Plan is one year. It will automatically renew unless we are notified prior to the renewal date.

- If you sell your home the remainder of the Bow-Tie Maintenance Plan will automatically transfer to the new homeowner! You will receive a 1-year Complimentary Bow-Tie Maintenance Plan at your new home.
- For the safety of our staff, we may not work on outdoor equipment after dark or during inclement weather.
- We reserve the right to inspect the system prior to issuing or renewing the Bow-Tie Maintenance Plan.
- No service will be rendered under this Plan if you have a past due balance with James River Air
- Annual Tune-Up should be scheduled and completed within the 1 year plan period or it will be forfeited.

James River
Air Conditioning Co.

Heating • Cooling • Plumbing • Electrical

Schedule Your Annual Tune-Up:

(804) 358-9333

JamesRiverAir.com